



# SLA - Ready

Making Cloud SLAs readily usable in the EU private sector

## CREATING A CULTURE OF TRANSPARENCY AND TRUST

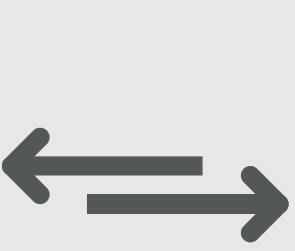
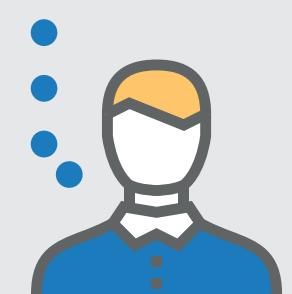
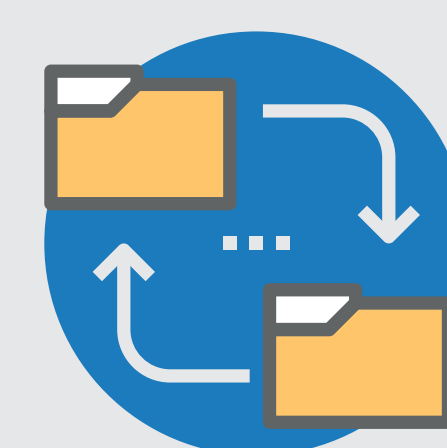


### A Common Reference Model promoting and supporting the uptake of Service Level Agreements



The SLA-Ready Common Reference Model  
benefits the industry by:

Integrating common vocabularies,  
SLO-metrics/measurements, best practices,  
recommendations and standardisation

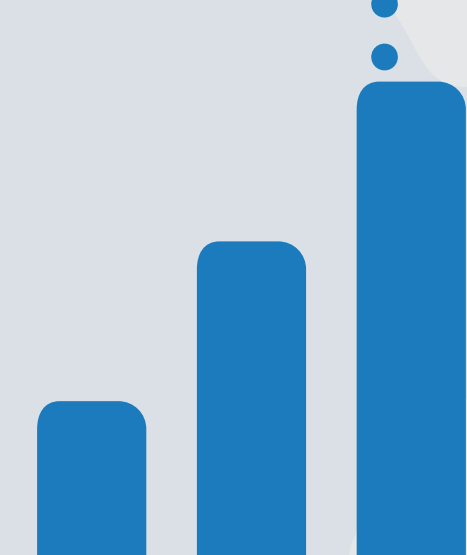


Mapping SLA priorities to real-world use  
cases and user needs

**Is your SLA transparent enough for your  
customers?**



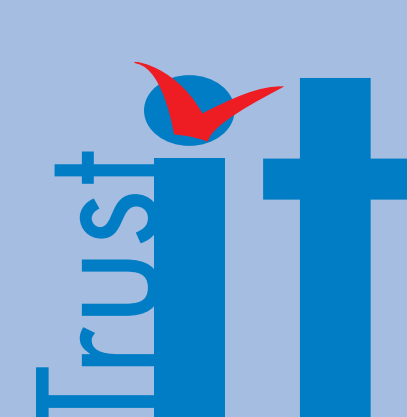
Cloud Services Providers



## Take our self-assessment and become SLA-Ready



[www.sla-ready.eu](http://www.sla-ready.eu) | [@SLAReady](https://twitter.com/SLAReady) | [info@slaready.eu](mailto:info@slaready.eu)



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